



OBSOLETE EQUIPMENT

Please note the following information in relation to obsolete equipment:

1000 Series Systems

1600 became obsolete on the implementation of DD243:2002, in July 2003.

1700 replaced by MERIDIAN in 1997. Became obsolete on the implementation of DD243:2002, in July 2003 and abandoned as incompatible with *iDplus* biscuits

2200 Systems

Made obsolete 1997. 2300 available as “drop-in” replacement.

2000 Series Systems (2300, 2500, 2700)

Replaced by Euro-MERIDIAN in 1999.

2300 made obsolete in 2002

Remainder became obsolete on the implementation of DD243:2002, in July 2003

MERIDIAN (CT3000) Systems

Replaced by Euro-28 panels in 2000.

Became obsolete by implementation of DD243:2002 in July 2003.

SPARES AND REPAIRS:

Spares for these systems continued to be manufactured for at least 12 months after the “obsolete” date – in the case of the 1600, 2500, 2700 and MERIDIAN manufacture continued until 2005 – though sales had dwindled to almost nil by that time.

However, by that time, vital components used in all of these systems had progressively ceased to be manufactured, so that supplies are now unobtainable. Although the RoHS Directive is not applicable to manufacture of equipment for use as spares for heritage systems, it has resulted in many more components becoming unavailable. Hence we are in the position that it is impossible to manufacture further spares for these systems, and sadly it has become impossible to source sufficient components even for repairs purposes.

Consequently, we must advise that we are no longer able to accept the above equipment for repairs.

A very small quantity of 2000 series keypads, 2700 End Station PCBs and 1600 PCBs remain available on a first come first served basis.

TECHNICAL SUPPORT:

Staff changes inevitably present a major obstacle in the light of the enormous knowledge base required to provide adequate technical support for these older products. Priority must be given to training new staff on current product ranges.

Hence, whilst we will continue to do our best to assist, it has become impossible to guarantee that any support specific to the above products will be available.

Castle Care-Tech Ltd

North Street, Winkfield, Windsor, SL4 4SY
01344 887788 sales@castle-caretech.com